

# iSuggest Update

MGH Research Management

March 11, 2024



HARVARD MEDICAL SCHOOL  
TEACHING HOSPITAL

# What is Isuggest?

**No Secret** – we spend a lot of time on administrative activities related to our jobs

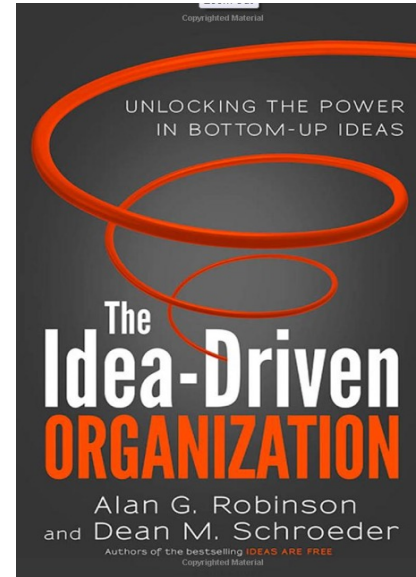
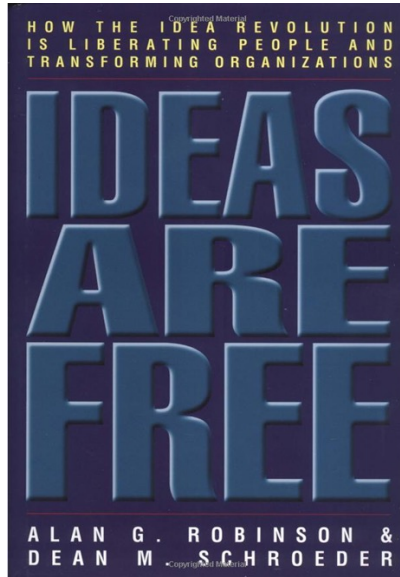
A recent study by the Federal Demonstration Partnership found that investigators spend 42% of their time on administrative activities

- IACUC & IRB proposals
- Grant proposals
- HR administrative functions
- Purchasing transactions
- Conflict of interest
- Etc.

*Isuggest aims to reduce the administrative burden and improve organizational efficiency for the research enterprise across Partners*



# What is Isuggest?

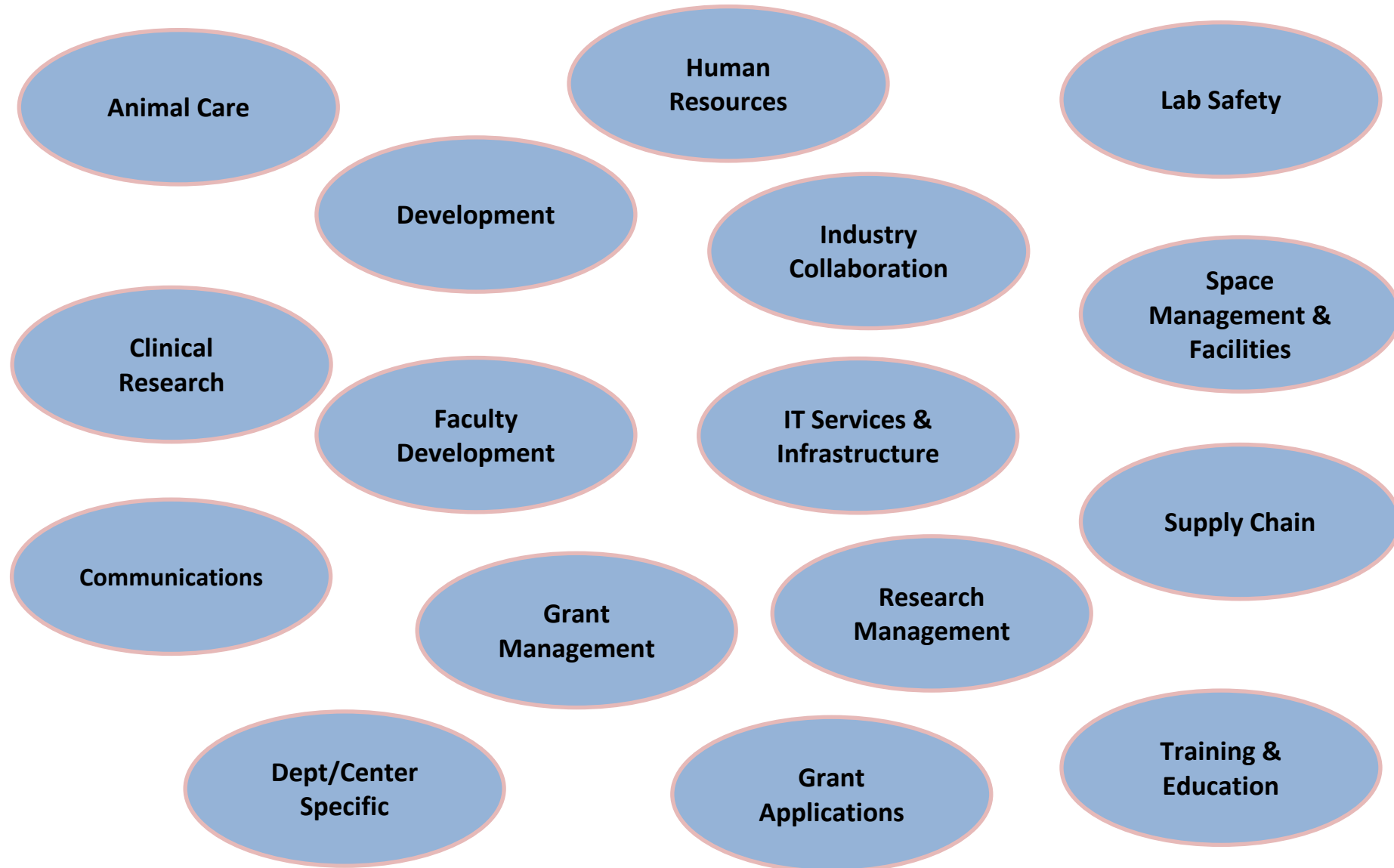


Front-line workers\* see a great many problems and opportunities that management does not.

\* researchers and research support staff



# MGH Research Operations – Increasing Complexity



# Updates (Apr 2024) to Isuggest

- Streamline and automate many steps of Isuggest process
- Reduce the # of different groups involved in iSuggest (Admin Owner, Business Owner, Research Advisory Forum, ROM Group, etc.)
  - New process: Combine all into one executive group of admins
- More informative updates to system besides No, Yes pending implementation, Already implemented
  - New updates: needs resources, not technically possible, against policy/regulation/law, other
- Updated review times for suggestion implementation times:
  - Less than 6 months
  - Greater than 6 months
- Updated Dashboard showing new status with ability to filter



# Isugget Idea Workflow

